

RETURNS FORM



YOUR DETAILS (THE SAME DETAILS AS USED ON YOUR ORDER)

NAME	<input type="text"/>	ORDER NUMBER	<input type="text"/>
ADDRESS	<input type="text"/>		
<input type="text"/>	POST CODE	<input type="text"/>	
TELEPHONE NUMBER <small>(THE BEST NUMBER TO GET IN TOUCH)</small>	<input type="text"/>		

WHAT ARE YOU RETURNING? (PLEASE LIST EVERY ITEM BEING RETURNED)

QTY	PRODUCT NO.	MAKE	MODEL
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

ORIGINAL ORDER PAYMENT METHOD

<input type="checkbox"/> CARD	<input type="checkbox"/> PAYPAL	<input type="checkbox"/> FINANCE	<input type="checkbox"/> KLARNA
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PLEASE NOTE - Due to hygiene reasons we cannot refund or exchange undergarments (including socks), padded shorts, bibshorts, tights, etc.

WHY ARE YOU RETURNING?

<input type="checkbox"/> PRODUCT NOT AS DESCRIBED	<input type="checkbox"/> GOODS DAMAGED IN TRANSIT
<input type="checkbox"/> LATE DELIVERY	<input type="checkbox"/> INCORRECT SIZE
<input type="checkbox"/> WRONG ITEM	<input type="checkbox"/> FAULTY / DEFECTIVE
<input type="checkbox"/> OTHER REASON	

DESIRED OUTCOME

<input type="checkbox"/> WARRANTY CLAIM	<input type="checkbox"/> REFUND	<input type="checkbox"/> EXCHANGE <small>(PLEASE USE THE BOX BELOW TO TELL US THE ITEM(S) YOU WOULD LIKE IN EXCHANGE)</small>
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PLEASE ADD ANY ADDITIONAL, RELEVANT, INFORMATION

BEFORE RETURNING

Please make sure to contact us on aftersales@uprisebikes.com before returning
Please make sure to fully read the Returns policy at uprisebikes.com/pages/returns/ before returning
You will be responsible for the returned products until received by us
Once received, products will be inspected prior to any refund being issued
Where applicable, we'll issue a full refund (less any postage/delivery fees incurred)

FAO Aftersales Dept.

UPRISE BIKES
6 Europa Way
Forestfach
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SA5 4AJ